

Terms and Conditions

EWA: Learn AI Skills

Last updated: 28.07.2026

These Terms and Conditions ("Terms") govern your use of EWA: Learn AI Skills — the website at <https://ewaskills.com/> and our iOS and Android applications (together, the "Service"), operated by Lithium Lab Pte Ltd, 1 George Street #10-01, Singapore ("Company", "we", "us").

By accessing or using the Service you agree to these Terms and to our Privacy Policy. If you do not agree, do not use the Service.

1. Eligibility

You must be at least 16 years old to use the Service. We do not knowingly provide the Service to anyone under 16.

2. Account

To use paid features you must create an account with your email and a password, or through Facebook, Google, or Apple sign-in. You are responsible for keeping your credentials confidential and for all activity under your account. You can delete your account in the Service settings or by contacting us at support@ewaskills.com.

Deleting your account does not cancel a subscription. See Section 5.

We may suspend or terminate your account if you materially breach these Terms.

3. The Service

The Service provides learning content on AI skills (courses, lessons, and exercises), a library of prompt templates, and AI-powered chat features ("AI Tools").

The features available to you depend on the platform you use and on your plan. The features included in each plan, current prices, and billing periods are displayed at the point of purchase. Not every feature is available on every platform.

We may update, modify, or discontinue features of the Service; we will inform you in advance of material changes that significantly reduce functionality you have paid for.

4. Purchases and Billing

The Service offers auto-renewing subscriptions and one-time purchases.

Purchases are processed by the operator of the channel in which you buy:

- **Website purchases** are processed by Paddle.com Market Ltd ("Paddle") as the merchant of record; Paddle's checkout terms apply to the payment.
- **iOS purchases** are processed by Apple via App Store in-app purchase.
- **Android purchases** are processed by Google via Google Play Billing.

Subscriptions renew automatically at the end of each billing period at the price and terms shown at purchase, until cancelled. By purchasing a subscription you authorize the applicable payment processor to charge your payment method at each renewal. One-time purchases do not renew. If a renewal payment fails, we may suspend access to paid features until payment is completed.

5. Cancellation

A subscription is managed in the channel where it was purchased, and can only be cancelled there. Cancelling stops future renewals; you keep access to paid features until the end of the period you have already paid for.

- **Website purchases:** your account on ewaskills.com → Subscription management → Cancel subscription, or contact support@ewaskills.com.
- **iOS purchases:** Settings → [your name] → Subscriptions on your device. You must cancel **at least 24 hours before** the end of the current billing period, otherwise the renewal will be charged.
- **Android purchases:** Google Play app → Payments & subscriptions → Subscriptions. Cancel before the end of the current billing period to avoid the next charge.

Deleting your account does not cancel a subscription bought through the App Store or Google Play. Those subscriptions continue to be charged until you cancel them in your App Store or Google Play account settings.

6. Refunds

We offer a 14-day money-back guarantee for purchases made on the Website: you may request a refund at support@ewaskills.com within 14 days from the date of your first purchase of a plan or product. Automatic renewal charges are not covered. After 14 days, refunds are not provided except where required by applicable law.

Refunds for App Store and Google Play purchases are handled by Apple and Google under their refund policies.

Nothing in this section limits non-waivable rights you have under the consumer protection laws of your country of residence, including any statutory right of withdrawal.

7. AI Tools

The AI Tools generate responses using artificial intelligence models operated by us or our service providers. AI-generated content may be inaccurate, incomplete, or biased, and the Service indicates within the interface that responses are AI-generated. You are responsible for reviewing it and for how you use it. The Service does not provide professional advice; do not rely on AI-generated content as the sole basis for medical, legal, financial, or other significant decisions.

How the content of your messages is processed and shared in order to generate responses is described in our Privacy Policy.

You are responsible for the content you submit. You must not use the Service or the AI Tools to:

- pursue illegal activity, fraud, or scams;
- create content that harms, threatens, harasses, or exploits others, including any content that sexualizes or endangers minors;
- create instructions for weapons, malware, or other means of causing harm;
- create or promote content encouraging self-harm;
- violate others' privacy, impersonate others, or create misleading synthetic media;
- infringe intellectual property or other rights of third parties;
- circumvent safety systems, scrape the Service, resell access, or use outputs to train competing AI systems.

We may use automated and manual systems to detect misuse. We may block content, limit features, or suspend accounts that violate these Terms, and report illegal content to authorities where required by law. You can report an AI-generated response you consider inappropriate directly from that response in the Service, or contact us at support@ewaskills.com.

Usage limits may apply to the AI Tools. Where limits apply, we show them in the Service. Available AI models may change over time.

8. Intellectual Property

All content of the Service — courses, lessons, prompt templates, text, graphics, logos, software — belongs to the Company or its licensors. We grant you a personal, non-transferable license to use it for your own learning and work. You may copy and adapt prompt templates for your own

use, but you may not reproduce, resell, or redistribute the Service content or the prompt library, in whole or in substantial part.

You retain rights to the content you submit to the AI Tools and, as between you and us, you may use the AI-generated responses produced for you, subject to these Terms.

9. Disclaimers and Liability

The Service is provided "as is" and "as available", without warranties of any kind to the maximum extent permitted by law. To the maximum extent permitted by law, the Company is not liable for indirect, incidental, or consequential damages, and our total liability for claims relating to the Service is limited to the amount you paid us in the 12 months before the claim arose. Nothing in these Terms excludes liability that cannot be excluded under applicable law, and if you are a consumer, you keep all mandatory rights under the laws of your country of residence.

10. Changes to These Terms

We may update these Terms. If a change is material, we will notify you by email or in the Service before it takes effect. Continued use of the Service after the effective date means you accept the updated Terms.

11. Governing Law

These Terms are governed by the laws of Singapore, and disputes shall be resolved in the courts of Singapore, without prejudice to mandatory consumer protections and forum rights in your country of residence.

12. Additional terms for apps obtained from the Apple App Store

This section applies only if you obtained our iOS application from the Apple App Store, and prevails over any conflicting provision of these Terms in that case.

1. **Acknowledgement.** These Terms are concluded between you and the Company only, and not with Apple Inc. ("Apple"). The Company, not Apple, is solely responsible for the application and its content.
2. **Scope of licence.** The licence granted to you for the application is a non-transferable licence to use the application on any Apple-branded product that you own or control, as permitted by the Usage Rules of the Apple Media Services Terms and Conditions.
3. **Maintenance and support.** The Company is solely responsible for providing maintenance and support for the application. Apple has no obligation whatsoever to furnish any maintenance or support services in relation to the application.
4. **Warranty.** The Company is solely responsible for any product warranties, whether express or implied by law, to the extent not effectively disclaimed. If the application fails

to conform to any applicable warranty, you may notify Apple, and Apple will refund the purchase price of the application to you (if any). To the maximum extent permitted by applicable law, Apple has no other warranty obligation whatsoever with respect to the application, and any other claims, losses, liabilities, damages, costs or expenses attributable to a failure to conform to any warranty are the sole responsibility of the Company.

5. **Product claims.** The Company, not Apple, is responsible for addressing any claims by you or a third party relating to the application or your possession and use of it, including product liability claims, any claim that the application fails to conform to an applicable legal or regulatory requirement, and claims arising under consumer protection, privacy or similar legislation.
6. **Intellectual property rights.** If a third party claims that the application or your possession and use of it infringes that third party's intellectual property rights, the Company, not Apple, is solely responsible for the investigation, defence, settlement and discharge of that claim.
7. **Legal compliance.** You represent and warrant that you are not located in a country subject to a US Government embargo or designated as a "terrorist supporting" country, and that you are not listed on any US Government list of prohibited or restricted parties.
8. **Developer contact information.** Questions, complaints and claims relating to the application should be directed to Lithium Lab Pte Ltd, 1 George Street #10-01, Singapore, support@ewaskills.com.
9. **Third-party terms.** You must comply with any applicable third-party terms of agreement when using the application.
10. **Third-party beneficiary.** Apple and its subsidiaries are third-party beneficiaries of this Section 12 and, upon your acceptance of these Terms, have the right (and are deemed to have accepted the right) to enforce this Section against you as a third-party beneficiary.

13. Contact

support@ewaskills.com

Lithium Lab Pte Ltd, 1 George Street #10-01, Singapore